




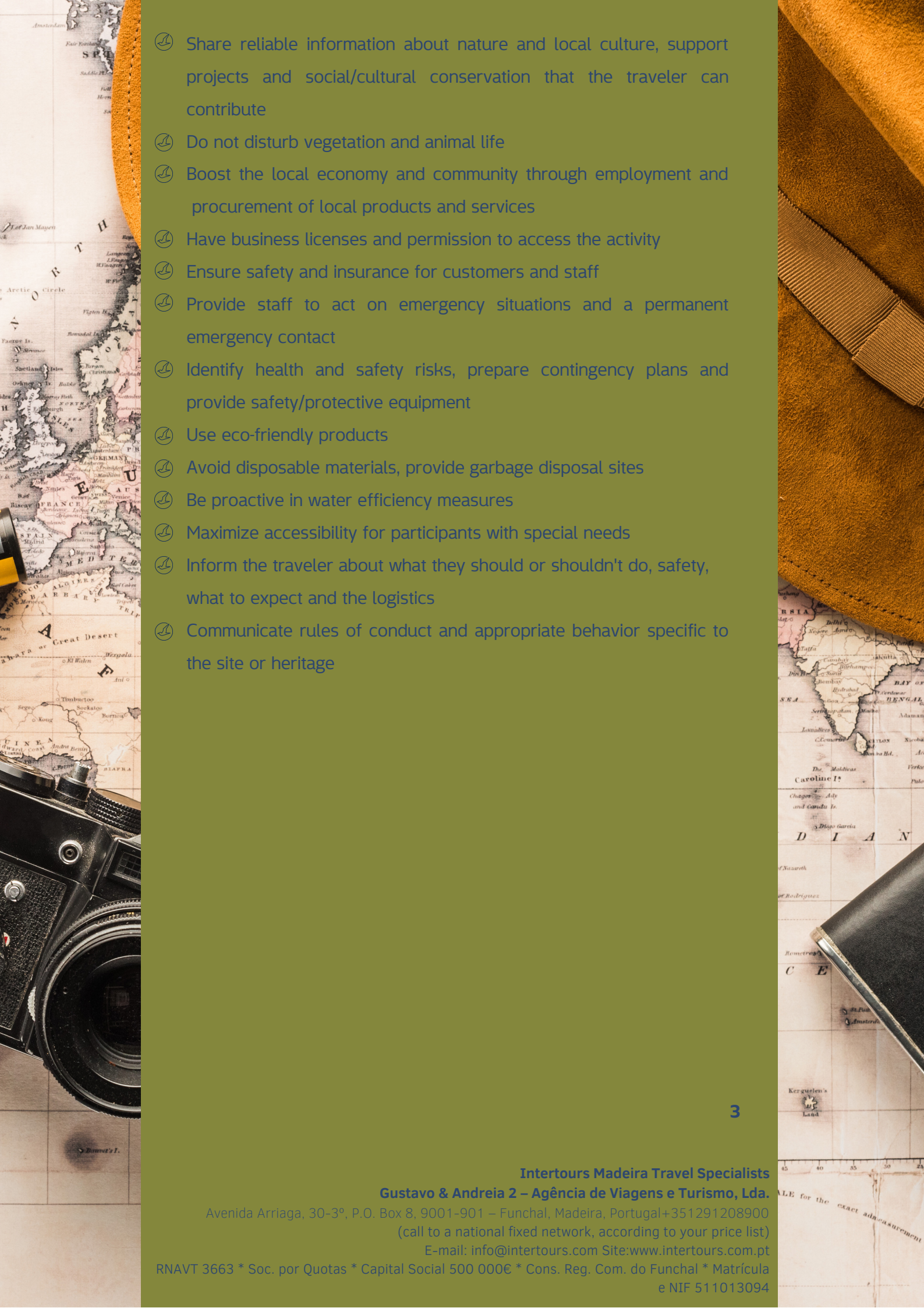
INTERTOURS

MADEIRA TRAVEL SPECIALISTS

TOURISM SUPPLIER SUSTAINABILITY CODE

- 🕒 Exclude visits to orphanages from any and all tourist activities
- 🕒 Ensure that the exchange of personal data or abuse between residents and visitors is not permitted
- 🕒 Keep infrastructures clean and in good condition
- 🕒 Provide guests access to toilets
- 🕒 Avoid flights with high environmental impact
- 🕒 Limit the number and duration of flights over protected and residential areas, or areas of cultural heritage importance
- 🕒 Give minimum weight and altitude indications for flights
- 🕒 Compensate and repair damage done to locations
- 🕒 Participate in area conservation and rehabilitation projects
- 🕒 Avoid sensitive habitats, animals in captivity
- 🕒 Respect people, culture, partners and local laws
- 🕒 Ensure fair pricing, including commissions and types of mark-up

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- ④ Use local ingredients and products
 - ④ Minimize food waste and plan shopping and meals
 - ④ Avoid single-use materials, use alternatives to plastic in materials and water bottles
 - ④ Offer a menu with typical dishes of local cuisine
 - ④ Create opportunities to contribute to nature conservation or social development initiatives
 - ④ Train and employ locals to manage local activities
 - ④ In vulnerable groups, ensure you have parental consent with a supervisor always present
 - ④ Stick to approved zones and designed trails
 - ④ Do not hunt marine fauna or change their routes
 - ④ Provide information about responsible donations (avoid giving money or candy) explaining that it feeds child abuse and begging businesses
 - ④ Report ZERO tolerance for child labor, sexual abuse or human trafficking
 - ④ Provide information about tips
 - ④ Provide opportunities for traveler inquiries and feedback
 - ④ Inform the rules of video and photo shooting
 - ④ Check the participants before the activities in order to guarantee aptitude and capacity to carry them out
 - ④ Manage group sizes to minimize impacts on people and places to visit and ensure safe guided tours
 - ④ Manage expectations responsibly, and ensure guides or representatives behave respectfully and professionally
 - ④ Minimize energy use, prioritize low-carbon transport
 - ④ Obtain a formal written risk consent confirmation from travellers
 - ④ Monitor site and weather conditions before and during the activity

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- ④ Share reliable information about nature and local culture, support projects and social/cultural conservation that the traveler can contribute
 - ④ Do not disturb vegetation and animal life
 - ④ Boost the local economy and community through employment and procurement of local products and services
 - ④ Have business licenses and permission to access the activity
 - ④ Ensure safety and insurance for customers and staff
 - ④ Provide staff to act on emergency situations and a permanent emergency contact
 - ④ Identify health and safety risks, prepare contingency plans and provide safety/protective equipment
 - ④ Use eco-friendly products
 - ④ Avoid disposable materials, provide garbage disposal sites
 - ④ Be proactive in water efficiency measures
 - ④ Maximize accessibility for participants with special needs
 - ④ Inform the traveler about what they should or shouldn't do, safety, what to expect and the logistics
 - ④ Communicate rules of conduct and appropriate behavior specific to the site or heritage